

# How can public services benefit from the CEF.AT platform

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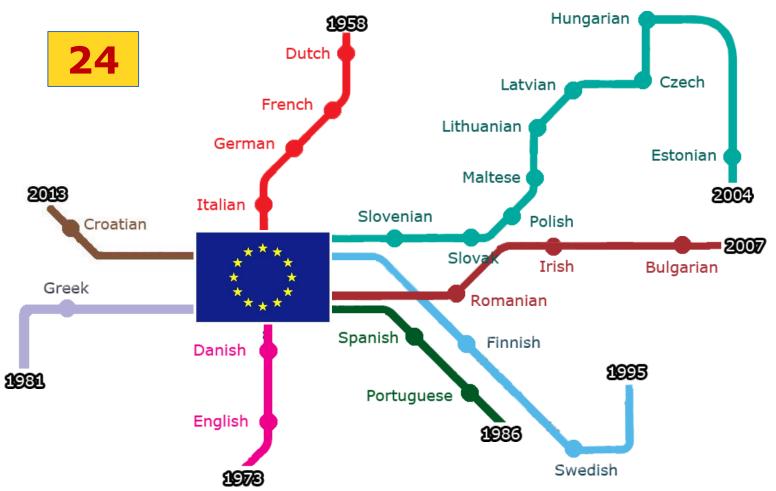


#### **Public services and machine translation**

- Enabling multilingualism
- The role of machine translation
- Now: MT@EC
- Next: CEF.AT platform

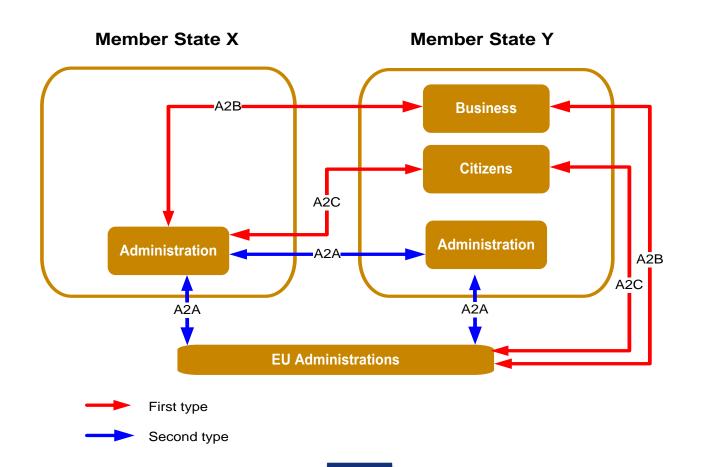


# **EU** official languages over time





# Interactions between actors in the Member States and the EU



# **Vision**



Wouldn't it be great if I could start using a public service in any Member State from any place and obtain the information in my mother tongue?







#### The role of Machine Translation





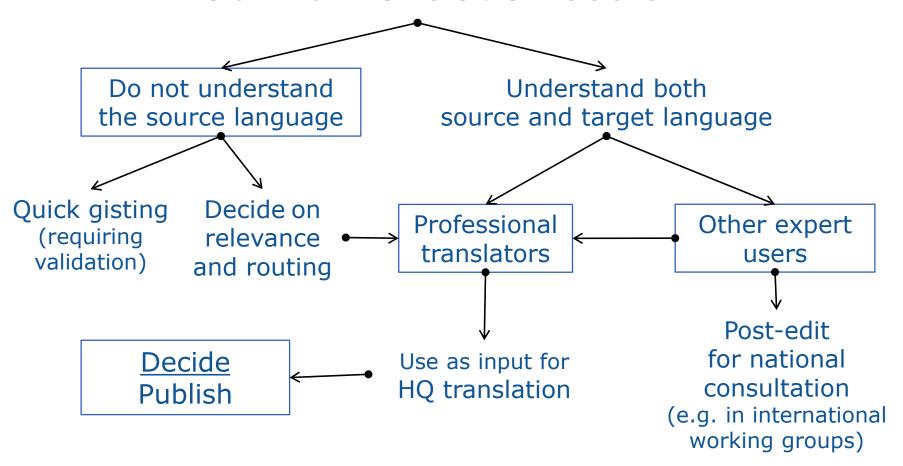
- understanding information received in a foreign language that otherwise could not be used or would require substantial time and costs to translate.
- making multilingual use of websites possible
- facilitating cross-lingual information search and analytics.

That is why machine translation (MT) is a critically important technology for multilingual Europe





#### Machine Translation users





#### MT@EC: already there for you!

Released: 26 June 2013

**Languages:** All directions between

24 EU official languages

**Technology:** Statistical machine translation using open source software Moses co-funded by EU Framework Programmes for research and innovation

**Development by DGT** between 2010-2013 co-funded by the ISA programme (action 2.8)

http://ec.europa.eu/isa/actions/02-interoperability-architecture/2-8action\_en.htm



# **MT@EC** description

**Delivery:** - web user interface (human to machine)

- web services (machine to machine)

#### **Special features:**

- **User interface** in 24 languages
- Source document format/formatting **maintained** [not for pdf]
- Specific output formats for translation: tmx and xliff
- Translation can <u>also</u> be returned by **email**
- Can translate multiple documents to multiple languages
- Indication of quality for language pairs (using BLEU Scores)
- Feedback mechanism (using EU Survey)



# MT@EC security

- Secure hosting in the EC data centre
- Access through **EU Login** (EC Authentication Service)
- Secure document transfers :
  - over **sTESTA**\*, a very secure private network between public administrations in the EU, separate from the internet
  - over the internet (through a secure https connection)

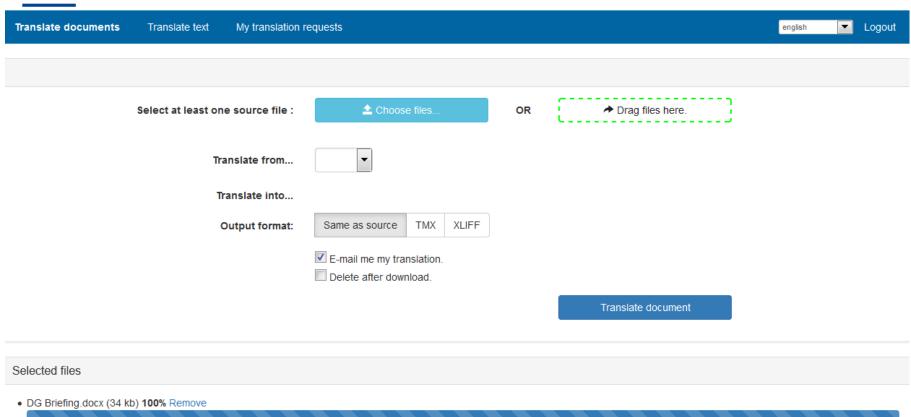
<sup>\*</sup> You can check if your organisation has access to sTESTA on: <a href="https://portal.testa.eu/jetspeed/portal/homepage/about.psml">https://portal.testa.eu/jetspeed/portal/homepage/about.psml</a>.





#### MT@EC - Machine Translation







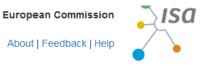


Translate documents

Translate text

#### MT@EC - Machine Translation

My translation requests



Logout

english

Text to translate: Translate from... Translated text: Good morning to everyone! ΕN Buongiorno a tutti! Translate into... ODA 🚿 BG CS DE ET EL ES FI FR GA OHR 🖔 ⊕ HU 
▼ Maximum length: 4000 characters. Remaining: 3975 characters. OIT 🚿 LT ▼ LV MT NB NL PL PT RO SK 💍 SL SV E-mail me my translation. Delete after download. Translate text



### Who can use MT@EC today?

- → European institutions and bodies:
  - Commission
  - Parliament
  - Council
  - Court of Justice
  - Court of Auditors

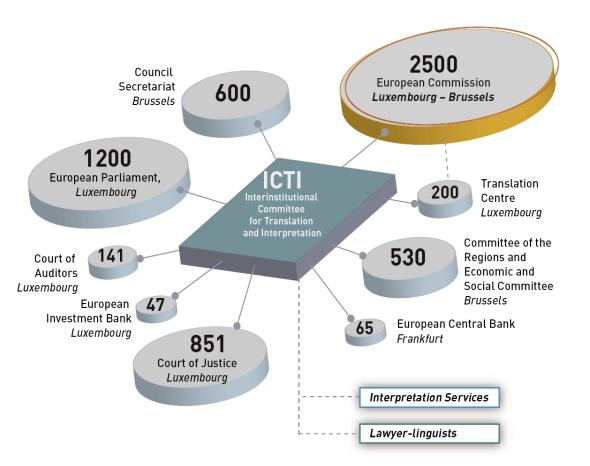
- Economic and Social Committee
- Committee of the Regions
- European Central Bank
- European Investment Bank, etc.
- → Online services funded or supported by the EU
- → **Public administrations** in the EU/EEA countries

# MT@EC...



# built on EU data







**Growing at** 2.6 million per month All 24 languages [different volumes] "EU documents" [EU subjects and language]

Interinstitutional cooperation on translation and interpretation



# Free access to MT@EC for public administrations staff

- Get an individual **EU-Login** user name and password (self-registration) using your <u>work email address</u>.
   (<u>https://webgate.ec.europa.eu/cas/eim/external/register.cgi</u>)
  - Send an **email** to <u>DGT-MT@ec.europa.eu</u> asking for the activation of access to the service.
- DGT will activate your access and inform you by email.



### Online services connected to MT@EC

(status: July 2015)

Service	Description/URL/use
IMI	Internal Market Information System – an intranet for more than 7000 public administrations in the EU Member States <a href="http://ec.europa.eu/internal market/imi-net/index en.html">http://ec.europa.eu/internal market/imi-net/index en.html</a> → free-text message exchange
SOLVIT	An on-line problem solving network concerning misapplication of Internal Market law by public authorities. <a href="http://ec.europa.eu/solvit/">http://ec.europa.eu/solvit/</a> → free-text message exchange
nLex	A common gateway to National Law <a href="http://eur-lex.europa.eu/n-lex/">http://eur-lex.europa.eu/n-lex/</a> → translate results of queries
CircaBC	Communication and Information Resource Centre for Administrations, Businesses and Citizens (collaborative spaces) https://circabc.europa.eu/ → Translate documents



#### What next?

# from MT@EC... to the CEF Automated Translation platform

#### **CEF.AT** will:

- build on the existing MT@EC service but not be limited to it
- put emphasis on secure, quality, customisable MT for pan-European online services - but not be limited to them
- be a multilingualism enabler not only MT



#### **Customisation for online services**

connecting to the CEF.AT platform (starting from MT@EC)

Service	Description/URL/use
Europeana	The digital European Library, common, multilingual access point to digital resources of European heritage.
ODP	The pan-European <b>O</b> pen <b>D</b> ata <b>P</b> ortal for accessing open data infrastructures distributed over a EU and MS data repositories.
EESSI	The <b>E</b> lectronic <b>E</b> xchange of <b>S</b> ocial <b>S</b> ecurity <b>I</b> nformation, a platform between 32 countries (EU+EFTA).
ODR	The <b>O</b> nline <b>D</b> ispute <b>R</b> esolution platform for resolution of online contractual disputes between consumers and traders, linking all national Alternative Dispute Resolution (ADR) entities.
e-justice	A portal which is a single point of access to law, enabling EU judicial cooperation.
SaferInternet	Services to make Internet a trusted environment for children.



# What will CEF.AT bring to users?

- Faster and more secure translation
- More pan-European public online services offering machine translation and other multilingualism possibilities, adapted to the needs of their users

#### and

- Better quality translation in general
- Translation for specific domains (starting with the domains relevant for the DSIs)
- → More and better data are needed for all languages and for more domains.



# **Currently: Generic "EU" engines**

- → MT@EC built on "EU translations" (Euramis)
- → Euramis covers all 24 languages **but** with different volumes. (ranging from 97 million segments in EN, 58 M in FR to 2.8 M in Croatian and Irish (the rest between 22 and 38 M)
- → Euramis (and MT@EC) covers EU policies, subjects and language **but** limited everyday language
- → MT@EC covers many domains **but** there is currently no possibility to focus on any one of them.

  More "in domain" data are also needed.





# Questions on MT@EC?

dgt-mt@ec.europa.eu

DGT Conference on **MT in translation practice** Brussels, 4 December 2015